

Contact for this Agenda: Steve Wood  
Tel: 020 8313 4316  
E-mail: [stephen.wood@bromley.gov.uk](mailto:stephen.wood@bromley.gov.uk)  
London Borough of Bromley  
11 September 2014

To: Members of the



## **STRATEGIC GROUP**

Chris Hafford, (Borough Commander) (Chairman)

Councillor Tim Stevens J.P. (Portfolio Holder for Public Protection and Safety)

Daniel Cartwright, (Borough Commander, Fire Services)

Nigel Davies, (LBB Director, Environmental Services)

Clive Davison, (LBB Assistant Director, Public Protection)

Sarah Denton, (Mayor's Office for Policing and Crime)

Lissa Moore, (Croydon and Bromley Community Rehabilitation Company)

Paula Morrison, (LBB Assistant Director, Public Health)

Rob Vale, (LBB Trading Standards Manager)

**A meeting of the Safer Bromley Partnership Strategic Group will be held at Committee Room 2 - Bromley Civic Centre on THURSDAY 30 OCTOBER 2014 at 9.30 am**

## **A G E N D A**

- 1 INTRODUCTIONS / APOLOGIES FOR ABSENCE**
- 2 MINUTES OF LAST MEETING (Pages 3 - 10)**
- 3 MATTERS ARISING (Pages 11 - 14)**
- 4 BOROUGH COMMANDER'S UPDATE**
- 5 PORTFOLIO HOLDER UPDATE**
- 6 SAFER NEIGHBOURHOOD BOARD PROTOCOL FOR DEALING WITH COMPLAINTS ABOUT THE POLICE**
- 7 PRESENTATION ON TACKLING TROUBLED FAMILIES**

**8 PRESENTATION ON BROMLEY BOROUGH RESILIENCE FORUM**

**9 REPORTS FROM SUB-GROUPS**

**10 COMMUNICATIONS UPDATE**

**11 INFORMATION ITEMS (Pages 15 - 18)**

This agenda item will provide opportunity for verbal updates to be given relating to IOM and the Safer Bromley Partnership Strategic Group Strategy Document if not already covered.

**12 ANY OTHER BUSINESS**

**13 DATE AND TIME OF NEXT MEETING**

.....

# Agenda Item 2

## SAFER BROMLEY PARTNERSHIP STRATEGIC GROUP

Minutes of the meeting held at 2.00 pm on 13 June 2014

### Present:

Chris Hafford ((Borough Commander)) (Chairman)

Councillor Tim Stevens J.P., Portfolio Holder for Public Protection and Safety

Daniel Cartwright, (Borough Commander, Fire Services)

Nigel Davies, (LBB Director, Environmental Services)

Clive Davison, (LBB Assistant Director, Public Protection)

Lissa Moore, (Croydon and Bromley Community Rehabilitation Company)

Paula Morrison, (LBB Assistant Director, Public Health)

Rob Vale, (LBB Trading Standards Manager)

|          |  |               |
|----------|--|---------------|
| <b>1</b> | <b>INTRODUCTIONS / APOLOGIES FOR ABSENCE</b>   | <b>Action</b> |
|          | Apologies were received from James Cleverly  |               |
| <b>2</b> | <b>CONFIRMATION OF CHAIRMAN (FOR FIRST MEETING OF MUNICIPAL YEAR)</b>  | <b>Action</b> |
|          | Borough Police Commander Chris Hafford was confirmed as the Chairman of Safer Bromley Partnership Strategic Group.<br><br>Nigel Davies (LBB Director of Environmental and Community Services) was appointed as the Vice Chairman of the Strategic Group.   |               |
| <b>3</b> | <b>MINUTES OF LAST MEETING / MATTERS ARISING</b>   | <b>Action</b> |
|          | The notes of the last meeting held on 13 <sup>th</sup> March 2014 were received.<br><br><b>It was AGREED that the minutes be approved.</b>   |               |
| <b>4</b> | <b>CHAIRMAN/BOROUGH COMMANDER UPDATE</b>   | <b>Action</b> |
|          | This was the first meeting of the Safer Bromley Partnership Strategic Group in its revised structure. It was decided that it was no longer appropriate to invite James Cleverly (Chairman of the London Fire and Emergency Planning Authority) to the meetings of the new strategic group. It was agreed that it would be more appropriate to substitute Mr. Cleverly with Sarah Denton from MOPAC (Mayor's Office for Policing and Crime). The Chairman agreed that he would write to Mr. Cleverly in this regard. It was noted that the police were continuing to work towards the MOPAC 7 crime reduction targets over a three year period. The police were following the linear line for |               |

|                 |  |                      |
|-----------------|--|----------------------|
|                 | <p>reductions and were expecting to meet the relevant MOPAC targets for this year. It was noted that non-residential burglary figures were down by 14.3%, and that residential burglary figures were down by 8%. It was further noted that the number of motor vehicle crimes had fallen by 340, but that the number of crimes relating to violent injury had increased by 13%.The number of cases reported relating to domestic abuse had increased by 160. The increase in the number of domestic abuse cases reported was resultant from changes in the classification process. It was noted that the response times to calls to the police were within guidelines, and that confidence in the police was currently at 66% which was up by 3%. The Metropolitan Police Service had been tasked with making £500M in savings. The Borough Commander advised that Bromley Police were on course to deliver savings. Savings were likely to be made by reducing the numbers of buildings being used, and by reconsidering the use of contact points. There would also be a review of buildings that were not being utilized. Bromley police currently had four hundred and sixty police officers, with a further twenty expected in the next two months. The number of police officers was expected to reach five hundred by the end of August. It was noted that PCSO's were undergoing satisfaction training in order to improve customer service. It was disclosed that the Bromley Police force were one of ten pilot schemes utilizing body cameras. The Chairman stated that feedback from community meetings was fed back up to Assistant Commissioner level and that as a result, Bromley police were seeking some flexibility on the implementation of the local policing model. The Director of Environmental Services queried the possibility of proposed changes to the police leadership team in Bromley, and asked to be kept updated. It was noted that any changes to the police leadership team in Bromley were likely to be known week commencing the 23<sup>rd</sup> June 2014. It was possible that Deputy Borough Commander Jo Oakley may be moved to another borough, but this had not been confirmed.</p> <p><b>It was agreed that the update of the Chairman/Borough Commander be noted.</b></p> |                      |
| <p><b>5</b></p> | <p><b>INTEGRATED OFFENDER MANAGEMENT</b></p>   | <p><b>Action</b></p> |
|                 | <p>The IOM update was presented by Lissa Moore, Assistant Chief Officer with London Probation Services. It was explained that under the restructure that came into effect from 31<sup>st</sup> May 2014, the previous structure of the Probation Service was changed into a smaller national probation service, and private companies known as <b>Community Rehabilitation Companies</b>. London CRC was one of 21 CRCs that had been created by the Government to deliver probation services to low and medium risk offenders. London CRC would manage almost 25,000 offenders throughout the City at any one time across its 33 local authorities. The Bromley CRC was currently paired with Croydon, and was still in the public sector under the auspices of the</p>   |                      |

Ministry of Justice; it was anticipated that this would change in the near future and that the CRC would then move into the private sector—there were currently three bidders. The result of the bids should be known by the end of August. If the bids went ahead as anticipated, then the CRC would be sold off into the private sector by the end of 2014. The revised structure for this CRC was not yet known, and was currently being formulated. CRC's would be looking to develop new areas of work; this would include resettlement, and also looking at ways to move prisoners into prisons in their locality. The idea of this was to encourage easier movement into the local community. As the CRC's would all be private companies, there was going to be a philosophy of "payment by results". The "results" would essentially revolve around reducing re-offending statistics. There was some concern expressed as to the possible success of IOM (**Integrated Offender Management**) in the private sector. Lissa Moore explained that a panel made up of operational partners existed, and proposed that an IOM Board be formed. The Board would deal with strategy and governance. The IOM Board would also hold the operational panel to account, and would be answerable to the Safer Bromley Partnership Strategic Group. For this structure to work effectively, priorities would need to be agreed; the results would be cost savings, reduced duplication and more co-ordination. The IOM cohort had been defined—primarily high risk re-offenders, especially in the areas of burglary and robbery. The target level was for an offender to hit 75% on what was known as the "OGRE" Scale, to qualify for entrance onto the IOM scheme. The management framework had not yet been identified as this was complicated; it was something that CRC was working towards resolving. The Information sharing protocol was being developed. Lissa Moore elaborated that there was a problem with funding for the IOM Model, as none was currently forthcoming from **MOPAC** (Mayor's Office for Policing and Crime). There was an additional problem with Governance as no IOM Board existed. Lissa Moore speculated that it may be a possible course of action for Bromley Council to take ownership of forming and chairing an IOM Board. It was further hypothesized that as well as acting as IOM coordinators, Bromley Council may be able to seek funding from MOPAC to assist. Rob Vale (Head of Trading Standards) stated that plans for an IOB Board had previously been outlined to the Executive. Mr Vale indicated that he would like to explore how Bromley Council could assist. Mr. Vale indicated that it was possible that if an IOM Board was formed with MOPAC funding, then he may be available to Chair the Board. It was suggested by Councillor Tim Stevens that a bid should be made to MOPAC to help fund the Board. It was agreed by the Strategic Group that Lisa Moore would provide the Borough Commander with the relevant documentation to make a bid, and that the Borough Commander would follow this through. The Strategic Group anticipated that if a new IOM Board was formed, then its meetings could be "bolted on" to existing ones. No timescale was agreed in connection with the formation of an IOM Board, this would depend on MOPAC funding. Clive Davison (LBB Assistant Director-

|                 |  |                      |
|-----------------|--|----------------------|
|                 | <p>Public Protection) noted the paradox that the CRC would be targeted on results, but that in the same token, there was funding available currently for an IOM Board. Paula Morrison (LBB Assistant Director, Public Health) asked if Public Health should be involved with the IOM Board. The Strategic Group agreed that a representative from Public Health should be on the IOM Board. It was anticipated that if a Bromley IOM Board was set up, it would meet quarterly.</p> <p><b>It was agreed that the IOM update from Lissa Moore be noted.</b></p> <p><b>It was further agreed that the Strategic Group would look into setting up a Bromley IOM Board, and that MOPAC funding would be sought to assist this.</b></p>   |                      |
| <p><b>6</b></p> | <p><b>UPDATE ON THE SAFER NEIGHBOURHOOD BOARD</b></p>  | <p><b>Action</b></p> |
|                 | <p>Councillor Tim Stevens explained that the <b>Safer Neighbourhood Boards</b> (SNB) had a wide remit and that currently eighteen members had been appointed. Some places had not yet been allocated for purposes of flexibility, and there were some organisations that were seeking floating membership. Affinity Sutton was one of these—the idea being that they would just attend a local meeting when it was relevant. had been agreed that two members of the SNB would stand down each year so that new blood would be able to be brought in when required. The SNB had been allocated £29.5K in funding, and £5K of this was to fund an administrator. The current administrator was Councillor Kate Lymer. The Board was free to spend the money as it saw fit. The SNB did not currently have a constitution, but did have Terms of Reference which had been agreed by Sarah Denton from MOPAC. The former BCEF (Bromley Community Engagement Forum) had now been dissolved and incorporated into the SNB. A meeting was going to be held to sign off the BCEF accounts. It appeared that BCEF had an underspend of £5.5K, and this would be transferred into the SNB bank account after the BCEF accounts had been ratified. There was going to be a meeting of the SNB at the City Gate Church on 9th July 2014. The Crime Summit for 2014 was set for 27<sup>th</sup> September. No other meetings had been planned as yet. Councillor Tim Stevens noted that there were certain areas where the SNB may need guidance from the Strategic Group, one of these was concerning how the SNB would deal with complaints about the police.</p> <p><b>It was agreed that the update on the Safer Neighbourhood Board be noted.</b></p> |                      |
| <p><b>7</b></p> | <p><b>SAFER BROMLEY PARTNERSHIP STRATEGY</b></p>   | <p><b>Action</b></p> |
|                 | <p>The strategy document for the SBP Strategic Group was being developed by Deputy Borough Police Commander Jo Oakley, and Mr Robert Vale, LBB Head of Trading Standards. It was suggested that</p>  |                      |

|   |   |        |
|---|---|--------|
|   | <p>the Group look at a draft plan and come up with comments and suggestions. The primary areas of concern with respect to the draft plan were MOPAC 7, Public Health and London Fire Brigade. The document was a work in progress. The Group expressed thanks to Amanda Mumford for putting the document together, and to Jo Oakley for providing the relevant data. The document would outline a strategy that would go to 2016. The document would be subject to review. Most of the data used came from MOPAC, and from the relevant partnership organisations. Robert Vale noted that data needed to be produced that would be relevant to current priorities. The Chairman requested that partners in the Group provide feedback and input into the strategy document by mid July 2014. The feedback would be limited to two sides of A4.</p> <p><b>It was agreed that the update on the Safer Bromley Partnership Group Strategy be noted.</b></p> <p><b>It was further agreed that Members of the SBP Strategic Group provide input into the development of the strategic document, and that this feedback be provided by mid July 2014.</b></p>   |        |
| 8 | <p><b>HORIZON SCANNING--VERBAL UPDATES FROM SUB GROUPS</b></p>  | Action |
|   | <p><u>Resilience Forum</u></p> <p>It was noted that the Resilience Forum was a statutory body that would feed back with a resilience strategy via James Cook. The Forum would also report on various performance issues. It was noted that Public Health would be looking at what measures were in place to deal with a flu pandemic.</p> <p><u>London Fire Brigade</u></p> <p>Emergency planning issues that LFB were reviewing were:</p> <ul style="list-style-type: none"> <li>• Responding to heavy snowfall</li> <li>• Dealing with flooding</li> <li>• Responding to incidents of public disorder</li> </ul> <p>It was noted that resources were stretched when responding to calls for help during the recent flooding. During the recent flooding, Bromley Fire Brigade assisted Croydon Fire Service with a variety of emergencies. All of Bromley Fire Services' high volume pumps were fully utilised. As well as dealing with flooding problems, the fire service also had to deal with "business as usual". There was an ongoing discussion with local authorities as to what constituted an emergency. Daniel Cartwright (Borough Commander-Fire Services) encouraged LBB to look at what in house contingency plans existed. The example</p> |        |

|                 |  |                      |
|-----------------|--|----------------------|
|                 | <p>cited was a possible fire in a sheltered housing complex—what contingency plans had the council put in place in terms of assisting those affected—what was the contingency for providing alternative accommodation? The Borough Fire Commander pointed out that all parties had to consider reputational risk related to the way that emergencies were responded to, and that leadership should be visible.</p> <p><u>Arson Sub Group</u></p> <p>It was noted that eight courses concerning arson and fires had been completed in local schools. These had been funded from monies allocated to the Portfolio Holder for Public Protection and Safety. It was further noted that work was being undertaken with potential fire starters in an attempt to reduce incidents of arson. LFB were monitoring potential fire hazard sites and arson hot spots; local crews were reporting back to the Borough Commander as appropriate. The Borough Fire Commander highlighted that arson levels had fallen by 40% in the last four years. The issue of “Beds and Sheds” and rough sleepers was raised. This was a cause of concern to the fire service. Lissa Moore promised to share information regarding this with the fire service. The ongoing issue of Waste 4 Fuel was raised at the meeting. It was noted that the matter was being heard again in the High Court in the next two weeks. It was noted by the Group that the worst case scenario would be if the site was abandoned and left unsecured. This would mean that the site would need to be cleaned up, and all the rubbish removed. The responsibility and the cost of this would need to be borne by the EA (Environment Agency). The question remained as to what would be done with the site following the clearance. Councillor Tim Stevens stated that he felt that as this matter was causing a lot of concern and frustration among local residents—there was a danger of public disorder. Contingency plans may need to be considered in case this occurred. Jo Oakley raised the issue as to what would happen if there was a problem with the site if there was a fire brigade strike. The Fire Brigade Commander responded that the fire service would always attend in response to a 999 call. It was noted that there were portable jets and other firefighting equipment on site. The most likely response from the fire service was that they would attend and dampen down the site. The Group were informed that an LFB strike was scheduled for 21<sup>st</sup> June—10.00am to 5.00pm, and that personnel not striking would be used to command units.</p> <p><b>It was agreed that reports from the Sub-Groups be noted.</b></p> |                      |
| <p><b>9</b></p> | <p><b>COMMUNICATIONS UPDATE</b></p>  | <p><b>Action</b></p> |
|                 | <p>The communications update was provided by Susie Clark (LBB Communications Officer). Susie Clark highlighted the purpose of the</p>  |                      |



|           |  |               |
|-----------|--|---------------|
|           | <p>Safer Bromley News, which was to provide general safety and crime awareness, crime prevention advice, and reassurance. It had a wide circulation, and last time it was distributed door to door. The latest media communication to the general public highlighted the fact that the council were cracking down on activities such as fly tipping and dog fouling. A post card communication campaign was also planned. Future communications to the public would include information about the Summer Youth Diversionary Activities that were being planned for the summer between 23<sup>rd</sup> July 2014 and 29<sup>th</sup> August 2014. It was envisioned that this summer Public Health would be in attendance, and that Health Watch Bromley would also be attending. Highlights would include a giant cinema screen and a silent disco. The Borough Commander requested to be kept informed about the Summer Diversionary Activities. It would be the aim of the Group to encourage a positive portrayal of young people in the local press. It was noted that Bromley Youth Council had launched a Facebook Page. The Group acknowledged that this would need close monitoring to avoid reputational risk. Paula Morrison mentioned that it may be good to highlight certain public health dangers associated with the Word Cup such as cooking and drinking late.</p> <p><b>It was agreed that the Communications Update be noted, and that the Borough Commander would be kept informed about the Summer Diversionary Activities Programme.</b></p> |               |
| <b>10</b> | <p><b>INFORMATION ITEMS</b></p> <p>The Spring edition of the Safer Bromley News was incorporated into the agenda for information.</p> <p><b>The contents of the Safer Bromley News were noted and commented on.</b></p>  | <b>Action</b> |
| <b>11</b> | <p><b>ANY OTHER BUSINESS</b></p> <p>It was noted that reference had been made to “Legal Highs” in the agenda. This was a matter that would be reported on at a future date.</p>  | <b>Action</b> |
| <b>12</b> | <p><b>DATE AND TIME OF NEXT MEETING</b></p> <p>It was decided that meetings of the Group would be held quarterly, and that the next meeting would be at Bromley Civic Centre on September 18<sup>th</sup> 2014 at 10.00am</p>  | <b>Action</b> |

The Meeting ended at 4.00 pm

Chairman



Report No.  
CSD14129

## London Borough of Bromley

### PART ONE - PUBLIC

---

**Decision Maker:** Safer Bromley Partnership Strategic Group

**Date:** 30<sup>th</sup> October 2014

**Decision Type:** Non Urgent                      Non Executive                      Non Key

**Title:** **MATTERS ARISING**

**Contact Officer:** Steve Wood, Democratic Services Officer  
Tel: 020 8313 4316 E-mail: [stephen.wood@bromley.gov.uk](mailto:stephen.wood@bromley.gov.uk)

**Chief Officer:** Mark Bowen, Director of Corporate Services

**Ward:** N/A

---

1. Reason for report

1.1 **Appendix A** updates Members on matters arising from previous meetings.

---

**2. RECOMMENDATION**

2.1 The Group is asked to review progress on matters arising from previous meetings.

|   |                                  |
|---|----------------------------------|
| <b>Non-Applicable Sections:</b>                       | Policy/Financial/Legal/Personnel |
| Background Documents:<br>(Access via Contact Officer) | Minutes of the last meeting.     |

### Corporate Policy

1. Policy Status: Existing Policy
  2. BBB Priority: Excellent Council/Safer Bromley
- 

### Financial

1. Cost of proposal: No Cost
  2. Ongoing costs: Not Applicable
  3. Budget head/performance centre: Democratic Services
  4. Total current budget for this head: £367,636
  5. Source of funding: 2014/15 revenue budget
- 

### Staff

1. Number of staff (current and additional): 10 posts (8.75fte)
  2. If from existing staff resources, number of staff hours: Completion of "Matters Arising" Reports for PP&S PDS meetings can take up to a few hours per meeting.
- 

### Legal

1. Legal Requirement: None
  2. Call-in: Not Applicable
- 

### Customer Impact

1. Estimated number of users/beneficiaries (current and projected): This report is intended primarily for Members of the Public Protection and Safety PDS Committee.
- 

### Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: N/A

| <u>Minute Number/Title</u>  | <u>Matters Arising</u>  | <u>Update</u>   |
|---|---|---|
| <b>13<sup>th</sup> June 2014</b><br><b>Minute 4: Borough Commander Update</b>                 | It was agreed that the Director of Environmental and Care Services be notified of changes to the police leadership team.  | The relevant information has been provided.   |
| <b>13<sup>th</sup> June 2014</b><br><b>Minute 5:</b><br><b>Integrated Offender Management</b> | Lissa Moore proposed that an IOM Board be formed, with LBB leading the way in terms of forming and chairing the Board. It was also proposed that MOPAC funding be sought to facilitate this.  | Application has been submitted by the Borough Commander for MOPAC funding. Awaiting response. A meeting has taken place between Lissa Moore and Rob Vale to discuss setting up the IOM Board. |
| <b>13<sup>th</sup> June 2014.</b><br><b>Minute 6:</b><br><b>SNB Update</b>                    | It was mentioned by the Portfolio Holder that guidance may be required to the SNB in terms of how the SNB should deal with police complaints.   | To be discussed as an agenda item at the October meeting.   |
| <b>13<sup>th</sup> June 2014</b><br><b>Minute 7:</b><br><b>SBP Strategy</b>                   | It was agreed that Members of the SBP Strategic Group provide input into the development of the strategic document, and that this feedback be provided by mid-July.   | Inputs have been received.  |
| <b>13<sup>th</sup> June 2014.</b><br><b>Minute 8:</b><br><b>Resilience Forum</b>              | It was agreed that the Resilience Forum would feed back with a resilience strategy via James Cook.  | The Group will be updated by James Cook (Emergency Planning and Corporate Resilience Manager)   |
| <b>13<sup>th</sup> June 2014.</b><br><b>Minute 8:</b><br><b>London Fire Brigade</b>           | Daniel Cartwright (LFB) encouraged LBB to examine what existed in terms of in house contingency plans in case of emergencies caused by fire.  | The Group will be updated by James Cook (Emergency Planning and Corporate Resilience Manager)   |
| <b>13<sup>th</sup> June 2014.</b><br><b>Minute 8:</b><br><b>Arson Sub Group</b>               | Lissa Moore promised to share information with LFB concerning the matter of “beds and sheds” and rough sleepers.<br><br>The Portfolio Holder expressed concern that the ongoing problems with the “Waste 4 Fuel site” could cause a public disorder incident, and that because of this, contingency plans should be drawn up by the police. | Ongoing.<br><br>Resolved.   |
| <b>13<sup>th</sup> June 2014</b><br><b>Minute 9:</b><br><b>Communications Update</b>          | The Borough Commander requested to be kept informed about the Summer Diversionary Activities.<br><br>It was also noted that BYC had launched a Facebook page, and that this should be monitored to avoid reputational damage.   | .<br><br>The Youth Services Team monitor the BYC Facebook page on a regular basis.  |





Panel of speakers at Bromley's new Safer Neighbourhood Board's first public meeting for Penge and Beckenham. Left to right: Police Borough Commander Chris Hafford, Safer Neighbourhood Board Vice Chairman Terry Belcher, Fire Borough Commander Daniel Cartwright and Cllr Tim Stevens

## New Board meets residents

**Residents had the opportunity to discuss crime and safety issues in their part of the borough at the first in a series of public meetings organised by Bromley's new Safer Neighbourhood Board.**

The Board, set up with guidance from the Mayor's Office for Policing and Crime (MOPAC), plans to hold further meetings in other areas of the borough to encourage communities to be more closely involved in crime prevention and problem solving.

The meeting at Citygate Church focused on Penge and Beckenham and featured presentations from the Police Borough Commander, Fire Borough Commander, Cllr Tim Stevens and Teena Marshall from Streetwise Youth Hub in Anerley.

Members of the Bromley Youth Council also presented their manifesto pledges for this year. Independent vice-chairman Terry Belcher invited people to view stalls and exhibits and to take part in a Q&A session at the end of the evening.

The next opportunity for residents to share their views will be at a Crime Summit covering the entire borough at 10am on Saturday, 27 September at Bromley Civic Centre. This event will include a keynote speech by Steve O'Connell, MOPAC's Advisor for Neighbourhoods, interactive stands, workshops and attractions with time for questions and light refreshment. Residents interested in attending should register their interest at [kate.lymer@gmail.com](mailto:kate.lymer@gmail.com)

Dear resident

The first meeting of the new Safer Neighbourhood Board covering Penge and Beckenham was a good opportunity to talk about local policing and crime issues. As chairman of the board, I was pleased to see so many people attending. As this was the first of a series of meetings, I do hope that we will see many of you at one of these sessions. The next will be our annual Crime Summit in September which should prove to be an interesting and informative morning. Don't forget to sign up if you would like to come along – see the lead story for the address.

What a summer we've had so far! We've all had windows and doors wide open - but do make sure you don't tempt burglars. See page four for our tips.

And while on the subject of summer, if you have young people at home getting bored during the summer break, direct them to our activities in the parks, there's something for everyone and everything's free. However, some people have asked if they can make a contribution and now you can through the Council's website.

**Councillor Tim Stevens**  
Chairman Safer Neighbourhood Board

Activities for young people at [www.bromley.gov.uk/youthactivities](http://www.bromley.gov.uk/youthactivities)



Teena Marshall

Bromley Youth Council

Victim support





## Summer Fun

There's no need for young people to get bored and risk getting into trouble this summer. Bromley Council's exciting programme of free summer activities in the borough's parks and youth hubs is running Monday to Friday until 29 August. Join in all the favourites for ages 10 to 19, or up to 25 for those with a disability. There is a special Saturday in Queen's Gardens on 23 August featuring a silent disco for over 12s.

Dates and venues on facebook/  
BromleyYouthActivities, on  
twitter @BromleyYouth and [www.bromley.gov.uk/youthactivities](http://www.bromley.gov.uk/youthactivities)

## Skateboard park gets makeover

Coney Hall skateboard park is getting a complete refurbishment thanks to the Safer Bromley Partnership.

Hot on the heels of the popular skate parks at Biggin Hill, Church House Gardens and Tubbenden Rec, Coney Hall will get brand new equipment to replace the 20-year-old half pipe which is now uneconomical to repair.

The project should be completed during August.



# Stamping out ASB

**Bromley Council is aiming to stamp out antisocial behaviour such as littering, dog fouling and dumping rubbish. The Council will take robust action against those who flout the law. If you have any information about fly-tipping please report it immediately to the Police or the Council.**

**Here are some of the notable results:**

**In camera** - A Lewisham woman caught on camera dumping house clearance waste at Cotmandene Crescent car park in St Paul's Cray was fined a total of £620 following a prosecution by Bromley Council.

**Every little report helps** - A south-east London delivery driver appeared at Bromley Magistrates Court following a prosecution by Bromley Council for fly tipping waste in a Bromley supermarket car park. He was sentenced to a 12-month conditional discharge and ordered to pay the Council a total of £1,088 costs plus a victim surcharge of £20 after pleading guilty to one charge of fly tipping.

**Fly tipper** - A south-east London businessman was prosecuted and told to pay a total of £1,312 after pleading guilty to fly tipping waste roofing materials on a secluded road in Beckenham.

Report fly-tipping problems quickly and easily from your pc, phone or tablet at [www.bromley.gov.uk](http://www.bromley.gov.uk)  
You could be eligible for an enviro crime reward of up to £500 if your information leads to a successful prosecution.



## Orpington Fire Station on track

**Building of new Orpington Fire Station is well under way.**



The old fire station has now been completely demolished and fire fighters have been moved into a temporary station on site.

The new station will be environmentally friendly and will include innovative energy efficiency features in accordance with the London Fire Brigade's commitment to sustainability and to achieving low or zero carbon emissions.

The building itself will offer flexible facilities that will accommodate and adapt to the evolving operational, equal opportunities and staff needs of the Brigade and will provide community areas where members of the public will be invited to attend and obtain fire safety advice.

At a recent visit to the site with Cllr Tim Stevens, Fire Borough Commander Daniel Cartwright said: *'We are really excited about the new station. It will not only support the delivery of the varied emergency services provided by fire crews in Bromley borough but also offer the opportunity to promote our fire prevention work through the provision of a publicly accessible building with community engagement at its heart.'*

The new station is expected to open early in 2015.



# New Borough Commander gives his view of Bromley



**Bromley's Borough Commander has community policing running right through his veins. He was in at the start of Safer Neighbourhoods and now the local policing model is successfully embedded in the borough, he can afford to indulge his passion once more.**

"It was absolutely right that enforcement was our main focus as the local policing

model was established in Bromley. Now that the model has 'landed', with successful sign off from the Assistant Commissioner, I'm reviewing our engagement strategy," Chief Superintendent Chris Hafford explains.

"It's really important that we work more effectively with tenants' and residents' associations as well as Neighbourhood Watch and attend community events to make sure we get the balance right between enforcement and the police visibility that we know people want.

"Partnerships are good here in Bromley and working together with the Council and other key organisations is crucial to this too.

"We know that we are moving in the right direction; the crime reductions across most offences and increasing victim satisfaction levels reinforce this. We saw an overall fall in crime last year of 4.1 per cent – that's 827 fewer crimes and more importantly fewer victims of crime. Also, levels of satisfaction among

those affected by crime have risen by nearly a percentage point in just three months.

"There are still challenges for us around violence with injury which has shown an increase of around 200 offences. We know that the majority of these relate to domestic issues and we believe people are telling us about crimes that are traditionally under reported because they have the confidence to come forward and talk to us. They know something will be done."

The Borough Commander makes it clear that he and his team do not plan to rest on their laurels. "There is always more we can do," he says, "but I hope that residents will be reassured by our continued successes in tackling crime and antisocial behaviour around the borough. Our campaign with The Newshopper to deal with mopeds and dangerous riding is an example of this. Together, the community and my officers can really make a difference."

## We can get satisfaction!

The Metropolitan Police Service (MPS) aims to be 'the best police service in the world'. One of the areas of focus is 'victim care' and judging by recent figures, Bromley Police are striding out in the right direction.

A monthly survey which asks around 500 victims of crime about their satisfaction with the service provided by police has shown nearly a percentage point increase in satisfaction figures over a three-month period to May.

Overall satisfaction has increased from 80 per cent to 80.7 per cent, up five places to thirteenth in the MPS. The target is at least 85 per cent which could place them best in London. Currently, Bromley is sixth in the top boroughs making progress in Victim Satisfaction.

By contacting people in this way, Police can make sure that issues are taken seriously by officers. [www.met.police.uk/bromley](http://www.met.police.uk/bromley)



## Total Policing

Victim Care is one of the areas of focus in Total Policing and the ambition **'to be the best police service in the world'**

**Total Policing:**

- Total War on Crime
- Total Victim Care
- Total Professionalism
- Total Technology

The Metropolitan Police Service aims to cut crime, cut costs, and continue to develop the culture of the organisation. This will be achieved with; humility, integrity and transparency.

[www.met.police.uk/bromley](http://www.met.police.uk/bromley)

See next page for Safe Summer tips

# Safe Summer – our handy tips

## Don't let burglars have easy access to your home

- Walk in burglaries increase during the summer months so please make sure that you shut and lock any doors or windows.
- When out enjoying your garden, remember to shut and lock all windows at the front - it only takes a minute to become a victim.

## Enjoy your summer holiday but make sure your home looks lived in

- Use timer switches on lights to make your home look occupied in the evenings.
- If possible leave a car in your driveway or ask a neighbour to park their car there while you are away.
- Ask a neighbour to check on your home while you are away and to move any post out of sight.
- Cancel deliveries such as milk and newspapers.
- If you have a lawn, cut it before you go away and trim back bushes or shrubs where burglars could hide.
- Lock away valuable items such as bicycles – they may be safer in your home than in an outhouse or shed.

## Protect your bike

- Mark the frame of your bike with your postcode and house number using a UV pen or tamperproof label. Keep details of the frame number, make, model and type and also a photograph.
- Register your bike at the free online database which police use to check stolen property.  
[www.immobilise.com](http://www.immobilise.com)
- Never leave your bike unlocked – even if you're just popping into the newsagents for a couple of minutes.
- The best lock is quality solid steel d-shaped shackle and always lock your bike to something solid in a public area.

## Secure your car and look after your valuables

- Don't leave valuables in your car – even if you know a bag is empty, a thief won't.
- Remove your sat nav and its holder from your car. Don't leave it in the glove box as this is the first place a thief will look and make sure you wipe away any suction markers from the holder.
- Remember to shut windows and sunroof.
- Use an approved steering lock and gear clamp.
- Set your immobiliser and alarm if you have one fitted.

## Lock away garden tools

- Keep your shed securely locked by using strong hasp and close shackle padlocks. Use coach bolts or non-return screws to secure door hinges, hasp and staples.
- Mark garden furniture and DIY equipment with your postcode and house number (or name) by engraving or painting.
- Keep your garden fences in good repair and consider a trellis on top to discourage anyone climbing over.
- Check your household insurance covers theft from your garden or outbuildings.

For information or specific advice call 101 and speak to a member of your local Neighbourhood Policing team.

## Who to contact

### Bromley Police

Find contact numbers for local Safer Neighbourhood teams  
[www.met.police.uk/bromley](http://www.met.police.uk/bromley)  
Non-emergency number: 101  
In an emergency always call 999

### Bromley Council

You can now report, apply and pay for more online  
[www.bromley.gov.uk](http://www.bromley.gov.uk)

### Trading Standards

Report rogue traders immediately on the Rapid Response Number: 07903 852090

### Tackling Domestic Abuse

Bromley Victim Support 020 8776 7071  
Women's Aid 020 8313 9303  
[www.bromley.gov.uk/domesticabuse](http://www.bromley.gov.uk/domesticabuse)

### Volunteering

[www.bromley.gov.uk/volunteering](http://www.bromley.gov.uk/volunteering)

### Bromley Fire Brigade

Details of fire safety precautions and fire safety visits  
[www.london-fire.gov.uk](http://www.london-fire.gov.uk)

### Neighbourhood Watch

Find safety tips and how you can get involved  
[www.bnwa.co.uk](http://www.bnwa.co.uk)

The Safer Bromley Partnership includes Bromley Council, Police, Fire Service, Health, Probation and Housing Associations working together to keep Bromley safe. Sign up for Safer Bromley News at [community.safety@bromley.gov.uk](mailto:community.safety@bromley.gov.uk)

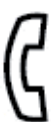
## Be alert to scams

Scams can have devastating effects on people and their families. Fraud can happen on your doorstep, by post, over the phone or via the internet. Con-men and women are often very plausible. Be vigilant, don't hand over money to people you don't know or trust. The Police Little Book of Big Scams is a helpful guide to what to look out for. Download a copy and find further advice about cons, tricks and scams at [www.content.met.police.uk/Site/fraudalert](http://www.content.met.police.uk/Site/fraudalert)

Report a fraud on 0300 123 2040

Report doorstep rogue traders on Bromley Trading Standards Rapid Response number: 07903 852090.

### NEW NON-EMERGENCY NUMBER



**101**

IN AN EMERGENCY  
ALWAYS CALL 999